



FPD
SCHOOL OF
HEALTH
SCIENCES

**FREE
ONLINE
COURSE!**

MASTERING TELEMEDICINE SUPPORT: ESSENTIAL TRAINING FOR SUPPORT TEAMS



110 Countries | Over 570 000 Students | 27 Years



Ranked **3rd** best Private
Higher Education Institute
in South Africa by the
**World Scholarship
Forum**



Registered with the Department of Higher Education and Training as a Private Institution of Higher Education under the higher education act, 1997. Reg No. 2002/HE07/013

INTRODUCTION

Step into the forefront of healthcare innovation with our cutting-edge short course designed exclusively for support staff in the telemedicine space. As the landscape of healthcare rapidly transforms, propelled by the dynamic shifts of the COVID-19 era, the demand for proficient telemedicine services escalates.

Unlock the door to a realm where accessibility, efficiency, and quality converge seamlessly. Our course is meticulously crafted to equip support staff with the indispensable knowledge and skills essential for orchestrating flawless telemedicine consultations for healthcare professionals.

Join us on a journey where you'll delve into the depths of telemedicine's transformative power. Developed by industry experts and fueled by the visionary insights of leaders like Yulun Wang, president of the American Telemedicine Association, you'll emerge prepared to navigate the evolving landscape of healthcare delivery with confidence and expertise.

Whether you're coordinating appointments, managing patient records, or guiding patients through the telemedicine process, this course is designed to equip you with the essential knowledge and skills to excel in your role.

Embark on this transformative voyage today and seize the opportunity to shape the future of healthcare delivery.

WHO SHOULD ENROL?

This course is open to support staff actively involved in setting up telemedicine consultations for healthcare professionals in both the private (for-profit and not-for-profit) and public sectors.

This encompasses a diverse range of roles, including but not limited to:

- Office practice staff in private practices;
- Telemedicine facilitators at hospitals or big group practices;
- Health information management personnel;
- Healthcare administrators;
- Frontline HCPs (who conducts the consultation);
- NGO & CBO staff who need to refer clients; and
- Community outreach workers.

LEARNING OUTCOMES

After completion of this course, you should be able to:

- Explain why telemedicine has grown in popularity since the start of the COVID-19 pandemic.
- Identify appropriate patients for virtual management.

- Translate knowledge about technological considerations for telemedicine to ensure you have the right technology in place.
- Discuss which legislative considerations impact telemedicine.
- Explain how to implement, optimise, and ethically market telemedicine services for your practice.

COURSE CONTENT

The study material, developed by experts in the field, covers the following aspects:

1. Introduction to the 'New Normal'.
2. Practitioner Skills.
3. Technology requirements.
4. Legislative and ethical considerations.
5. Setting up a telemedicine venue.

COURSE DESIGN

This is an interactive, comprehensive eLearning course, consisting of 2 components:

- Self-study (Done in your own time).
- Assessments in the form of multiple-choice questionnaires.

ASSESSMENT

Participants are assessed on the self-study component of the course through means of a multiple-choice questionnaire for which a pass mark of 50% is required.

CERTIFICATION

FPD will award successful participants with a certificate on completion of this course should they successfully complete the assessment process.

COURSE DURATION

Participants are required to complete this course within 3 months from date of registration.

COURSE FEE

This course is supported by an Independent Medical Grant provided by Pfizer Inc.

FIND OUT MORE!

<https://portal.foundation.co.za/Course/Details/4376>

For more information, Please Contact:

Tel: 087 821 1109 or 012 110 4080 | Fax: 086 550 3692 | Email: shortprog@foundation.co.za | www.foundation.co.za

FPD Knowledge Park, 173 Mary Road, The Willows, Pretoria



FPD is a member of
the SAMA Group