

Public Sector Contact details – Hotline numbers and NICD and receiving hospitals

Call Center Numbers and Hotlines

Department	Number
National Institute for Communicable Diseases	0800 029 999
Gender-based violence command center	0800 428 428 or dial: *120*7867# (free for mobile)
Support to SMME's in Distress	0860 663 7867
South African Police Service	08600 10111
National Crisis Line	0861 322 322
Reporting undue price increases	0800 141 880
Department of Home Affairs	0800 601 190
Department of Water Affairs	0800 200 200
Department of Tourism	0860 868 747
Presidential Hotline	17737

Please note, this list is constantly updating and is not final.

THIS SITUATION IS RAPIDLY EVOLVING

BEFORE USING THIS DOCUMENT PLEASE CHECK FOR UPDATES ON THE NICD AND NDOH WEBSITES (www.nicd.ac.za and www.ndoh.gov.za)

**OR CALL YOUR PROVINCIAL COMMUNICABLE DISEASE CO-ORDINATOR
(See Appendix 14 for contact details)**

Contacts and details:
Consultant on call for
Infectious Diseases
 According to site-specific
 protocol
NICD Hotline
 082-883-9920
 066-562-4021
National Health
Operations Centre
 012-395-9636/37

Table 2 : Hospitals and contact persons for hospitals designated to receive PUI/confirmed cases

PROVINCE	2019-nCoV DESIGNATED HOSPITAL NAME	CEO	IPC
LIMPOPO	Polokwane Hospital	Mr Ramawa: 081 494 6995	Ms Maronel Kruger: 079 978 7984
MPUMALANGA	Rob Ferreira	S FG Nyathi : 071 682 6396 / 013 741 6307	Ms Francina: 079 365 5522
GAUTENG	Charlotte Mexeke	Ms Gladys Bogoshi: 082 9273 565	Mr Malebati : 082 332 8501
	Steve Biko Academic Hospital	Dr M Mathebula: 082 907 0973	
KWAZULU-NATAL	Greys Hospital	Dr Ben Bilenge: 083 555 1563	Sr Jennifer Green 074 311 3330
NORTH WEST	Klerksdorp Hospital	Dr Dikhing Mahole: 082 566 1146	Sr Mojaki Mosiathlaga: 082 450 6116
FREE STATE	Pelonomi Hospital		
NORTHERN CAPE	Kimberley Hospital	Allister Katana: 072 560 9990	S Maritjie Langevelt: 084 467 6888
EASTERN CAPE	Livingston Hospital	D Makamba: 082 854 1155	
WESTERN CAPE	Tygerberg Hospital	Dr Dimitri Erasmus: 082 455 0824 / 0219384136 COO: Dr Paul 021 938 5883	Maria Aucamp: 021 938 5065/5054 Dr Jantjie: 083 419 1452 / 0219389645 Dr Jack Meintjies: 021 938 5563/ 5053/ 5054

Table 3: Contact details of Communicable Diseases control coordinators

Province	CDC coordinator	Contact number/s
ECP	Mr. T Dlamini Ms. N Mgobo	083 378 0189 060 579 9027
FSP	Ms. B Nyokong Ms. D Baleni	083 757 8217/051 408 1734 082 463 7499
GP	Dr. Asomugha Ms. C Kesebilwe	082 330 1490 083 490 8165 / 011 355 3867
KZN	Ms. P Govender	071 609 2505
LP	Ms. M.F. Ngobeni Ms. M.P. Mudau	079 491 1909 / 015 293 6062 071 678 3864
MP	Mr M Zwane Ms. H Mpangane	082 229 8893 / 013 766 3078 076 522 8511 / 013 766 3411
NCP	Ms. Gloria Hottie	072 391 3345 / 053 830 0529
NWP	Ms C Lebeko	082 421 7985 / 018 397 2600
WCP	Ms C Lawrence	072 356 5146 / 021 483 9964

9.14 Appendix 14 – Contact details (email address and telephone) of stakeholders involved in supporting outbreak response.

Institution/Province	Name	Email address	Telephone number
National Department of Health			
Communicable Disease Control	Tsakani Furumele	Tsakani.Furumele@health.gov.za	012 395 8096 / 0824199686
Malaria, Vector-borne and Zoonotic Diseases	Devanand Moonasar	Patric.Moonasar@health.gov.za	082 578 3107
	Wayne Ramkrishna	Wayne.Ramkrishna@health.gov.za	082 317 4687
Port Health	Funeka Bongweni	Funeka.Bongweni@health.gov.za	012 395 9728 / 0609930107
Environmental Health	Murdock Ramathuba	Murdock.Ramathuba@health.gov.za	012 395 8518 / 0814150093
Emergency Medical Services	Raveen Naidoo	Raveen.Naidoo@health.gov.za	012 395 821
	Ahmed Bham	Ahmed.Bham@health.gov.za	012 395 9636 / 0735716392
Hospital Services	Keneilwe Modise	Keneilwe.Modise@health.gov.za	012 395 8257 / 0829648888
Infection Prevention and Control	Ronel Steinhobel	Ronel.Steinhobel@health.gov.za	012 395 9198 / 0836275661
Provincial Communicable Disease Control Directorate			
Eastern Cape	Thomas Dlamini	thomas.dlamini@echealth.gov.za	083 378 0189
Free State	Dikeledi Baleni	balenid@fshealth.gov.za	083 757 8217
	Babsy Nyokong	nyokongb@fshealth.gov.za	082 463 7499
Gauteng	Chika Asomugha	Chika.Asomugha@gauteng.gov.za	082 330 1490
	Caroline Kesebilwe	Caroline.kesebilwe@gauteng.gov.za	083 490 8165
KwaZulu-Natal	Premi Govender	premi.govender@kznhealth.gov.za	071 609 2505
Limpopo	Marlene Freda Ngobeni	Marlene.Ngobeni@dhsd.limpopo.gov.za	079 491 1909

	Mashudu P. Mudau	Prudence.Mudau@dhsd.limpopo.gov.za	071 678 3864
Mpumalanga	Mandla Zwane	MandlaZw@mpuhealth.gov.za	082 229 8893
	Hluphi Mpangane	hluphim@mpuhealth.gov.za	076 522 8511 013 766 3411
North West	Chriseldah Lebeko	clebeko@nwpg.gov.za	082 421 7985
Northern Cape	Gloria Hottie	hottieg@webmail.co.za	072 391 3345 053 830 0529
Western Cape	Charlene Jacobs	Charlene.Jacobs@westerncape.gov.za	072 356 5146 021 483 9964
Port Health and Environmental Health			
Central Region (Gauteng, Free-State, Northern Cape)	Funeka Bongweni	Funeka.Bongweni@health.gov.za	012 395 9728 060 993 0107
Northern Region (Limpopo, Mpumalanga, North West)	Ockert Jacobs	Ockert.Jacobs@health.gov.za	012 395 9417 082 372 0556
Coastal Region (KwaZulu Natal, Northern Cape, Western Cape)	Antoinette Hargreaves	Antoinette.Hargreaves@health.gov.za	031 301 0381 083 460 0935
Emergency Medical Services (EMS)- see table below			
National Institute for Communicable Diseases (NICD)			
Hotline (24-hours)	Doctor-on-call		082 883 9920
Deputy Incident Manager	Ann Mathews	annm@nicd.ac.za	066 0463581
Laboratory	Anne von Gottberg	annev@nicd.ac.za	082 572 0057
	Nicole Wolter	nicolew@nicd.ac.za	083 285 8708
	Jinal Bhiman	jinalb@nicd.ac.za	066 363 4511
Case Management	Kerrigan McCarthy	kerriganm@nicd.ac.za	0798717278

Epidemiology and Surveillance	Sibongile Walaza	sibongilew@nicd.ac.za	083 657 4741
	Jackie Kleynhans	jackiek@nicd.ac.za	
	Genevieve Ntshoe	genevien@nicd.ac.za	
Designated Hospitals			
Eastern Cape: Livingston Hospital			041 405 2255
Free State: Pelonomi Hospital			051 405 1911
Gauteng: Charlotte Maxeke Johannesburg Academic Hospital Steve Biko Academic Hospital			011 717 1000 012 354 1000
KwaZulu-Natal: Greys Hospital			033 897 3000
Limpopo: Polokwane Hospital			015 287 5000
Mpumalanga: Rob Ferreira Hospital			013 741 6100
North West: Klerksdorp Hospital			018 406 4600
Northern Cape: Kimberley Hospital			053 802 9111
Western Cape: Tygerberg Hospital			021 938 5454

Provincial EMS Managers

PROVINCE	Contact Details	Contact Persons
National Department of Health: EMS & Disaster Medicine Directorate	012 395 9636 / 081 324 4555 012395 9636 / 073 571 6392	Mr Raveen Naidoo (Director) Mr Ahmed Bham (EMS Operational Manager – Disaster Medicine)
Gauteng	011 564 2211 / 072 433 7450 011 564 2021	Mr. J.P. Von Benecke Mr Kgati Malebane (Director EMS)
Western cape	012 937 0300 082 568 6489 / 021 948 9908	Mr. Arthur van Heerden Dr S De Vries (Director EMS)
Kwazulu Natal	0834571242 083 501 1955 / 033 846 7237	Mr M Mabaso Ms B Zungu (Director EMS)
Free State	0609856082 082 659 1600 / 051 408 1855	Mr R Ruiters (Provincial EMS Ops Manager) Dr Joe Khoali (Director EMS)
North West	082 335 6034 / 018 473 0324	Mr B Redlinghys (Director EMS)
Limpopo	082 040 5494 082 440 0802 / 015 295 2999	Mr F Masegela Dr Clive Sibanda (Director EMS)
Northern Cape	053 802 2280 / 053 831 1954/5 083 335 6034 / 053 831 2884	Mr R. Dreyer Mr M Ntintelo (Director EMS)
Mpumalanga	013 753 2288/ 082 907 3256 013 766 3302 / 082 828 6223	Mr. Scosh Mkhonto Mr Zungu (Director EMS)
Eastern Cape	060 572 9172 / 060 572 9172	Mr AK Muniil (Director EMS)