

NOTICE DISPLAYED IN PRACTICE ITO PAYMENT

A query was received from a practitioner whose practice was set up in a holiday area. His complaint was that many patients on holiday come to see him (especially with an emergency or after-hour consultations and provide incorrect medical scheme details or contact details). They would most likely never return to the practice and the accounts would not be paid. This was causing quite a loss of remuneration in the practice. It was agreed that the following notice could be displayed in the practice : "Kindly note that this is a Cash Practice. Patients are requested to settle their account in full prior to departure, unless prior arrangements have been made with the practice." The 'prior arrangements' would also include the regular patients of the practice.